

2011 Small Business of the Year

The Salem Area Chamber of Commerce named the Salem Office of The H Group, Inc. as the 2011 Small Business of the Year at its annual awards luncheon September 19.



We were among several anonymously-nominated businesses with 10 or fewer local employees, and the award caught us completely by surprise. According to the Chamber's nomination form, the criteria included:

1. **Business excellence.** Successful business practices e.g. marketing and promotion of business ethics, promotion of employee growth and development; contribution to its industry, and research and development.
2. **Customer/client relations.** A high level of customer confidence and excellence in customer relations and service.
3. **Community service.** A demonstrated interest in the welfare of the community through financial contributions and civic leadership.
4. **Achievement.** Recognition given by local, regional, and national organizations; special awards by peers and community organizations; and employee achievements.
5. **Innovation.** Creativity and imagination in business operations, products, and services.

We are truly humbled by the honor, because there are so many other businesses in the Salem area that are also worthy of this recognition. We'd like to express our thanks to everyone who helped get us to the point where such an award is possible. We pledge to strive for continued excellence in these five criteria.

